



DR.KHOOBCHAND BAGHEL GOVT. PG COLLEGE

Bhilai-3 Dist : Durg (CG)

Accredited Grade "B+" By NAAC

Registered under section 2(F) &12 (B) of UGC Act

Affiliated to Hemchand Yadav University, Durg (CG)



Feedback Report Session 2020-21

Feedback was collected from all stake holders for session 2020-21. Stake holders Students, Parents, Alumni and Employees participated in feedback process. Feedback was analysed by feedback Committee in coordination with IQAC.

Collected feedback and summary is presented herewith.

Student feedback: Total Response 711

Response Breakup

- **Gender -wise**

Female	520
Male	191

Class-wise

	First year	Second year	Third Year
BA	67	29	51
BSc	95	91	63
BCom	99	88	29

	English	Sociology	Political Science	History	Economics	MSc Maths	MCom	PGDCA
Name of PG class	54	41	24	10	18	15	25	66

Income wise

Less than 1 lakh (1 लाख से कम)	615
1 lakh to 2 lakh (1 लाख से 2 लाख तक)	73
2 lakh to 4 lakh (2 लाख से 4 लाख तक)	17
More than 4 Lakhs (4 लाख से अधिक)	6



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Category-wise

	Male	Female	Third gender
General	85	162	0
Sc	73	105	2
ST	38	62	1
OBC	115	300	6
Minority	36	41	0

Residential Area-wise

Value	Count
Village (गांव)	293
City (शहर)	327
Semi Urban (अर्ध शहरी)	97



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Student Feedback Summery with Percentage Analysis: Suggested highest response is marked in red color.

	उत्कृष्ट Excellent		बहुत अच्छा Very Good		अच्छा Good		औसत Average		औसत से कम Less than average	
	No	Percent	No	Percent	No	Percent	No	Percent	No	Percent
शिक्षक तैयारी करके कक्षा में आते हैं	197	27.7	272	38.2	207	29.1	26	3.6	9	1.2
शिक्षकों द्वारा कोर्स पूरा करने की स्थिति क्या रहती है	170	23.9	269	37.8	208	29.2	54	7.5	10	1.4
शिक्षक के समय पर कक्षा लेने की स्थिति का मूल्यांकन	169	23.7	248	34.8	235	33	43	6	16	2.2
शिक्षक कक्षा लेते समय छात्रों से प्रश्न पूछते हैं	196	25.76	266	37.4	199	27.9	37	5.2	13	4.2
ICT USE: शिक्षक आधुनिक प्रौद्योगिकी जैसे प्रोजेक्टर का इस्तेमाल करते हैं.	123	17.29	207	29.1	223	31.36	74	10.4	84	11.8
महाविद्यालय में शिक्षा का स्तर कैसा है.	204	28.69	263	36.9	205	28.8	32	4.5	7	1
कोई भी प्रश्न पूछने पर शिक्षक उसका जवाब देने तत्पर रहते हैं.	259	36.42	279	39.24	138	19.4	28	3.9	7	1
महाविद्यालय में NCC और NSS का स्तर कैसा है और नियमित कार्यक्रम आयोजित होते हैं.	217	30.5	270	37.9	168	23.6	38	5.3	18	2.5
महाविद्यालय में सांस्कृतिक कार्यक्रम आयोजित होते हैं और कला को बढ़ावा दिया जाता है और भाग लेने प्रेरित किया जाता है.	275	38.6	240	33.75	163	22.9	25	3.5	8	1.1
महाविद्यालय में रोजगार मार्गदर्शन के कार्यक्रम नियमित रूप से आयोजित होते हैं.	181	25.4	256	36	200	28.1	54	7.5	20	2.8
आंतरिक परीक्षाएं आयोजित की जाती हैं और नियमित मूल्यांकन होने से कमजोरियाँ पता चलती रहती हैं.	163	22.9	260	36.5	224	31.5	54	7.5	10	1.4
प्रवेश की प्रक्रिया पारदर्शी है और सभी को समान अवसर दिया जाता है.	202	28.4	249	35	207	29.11	42	5.9	11	1.5
कोई भी परेशानी या शिकायत होने से उसका समाधान किया जाता है.	209	29.3	271	38.1	176	24.7	37	5.2	18	2.5
महाविद्यालय के स्तर के बारे में overall analysis / संपूर्ण मूल्यांकन	182	25.5	289	40.6	191	26.8	37	5.2	12	2.8



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Student feedback on Facilities available:

	उत्कृष्ट Excellent		very Good बहुत अच्छा		Good अच्छा		Average औसत		less than Average औसत से कम	
	No	Percent	No	Percent	No	Percent	No	Percent	No	Percent
महाविद्यालय में पर्याप्त मात्रा में पुस्तकें हैं और समय पर प्राप्त होती हैं.	172	24.9	283	39.8	193	27.1	44	6.1	19	2.6
महाविद्यालय में खेल सुविधाएं उत्तम है और खेल प्रतिभा संवारने में सहायक हैं.	184	25.8	252	35.44	217	30.5	36	5	22	3
कक्षाओं में फर्नीचर पर्याप्त हैं.	205	25.2	264	37.1	187	26.3	44	6.1	11	1.5
महाविद्यालय में पीने के पानी की व्यवस्था पर्याप्त है	175	24.6	234	32.9	229	32.2	49	6.8	24	3.3
महाविद्यालय में टॉयलेट की व्यवस्था पर्याप्त है और साफ सफाई रहती है.	155	21.8	236	33.1	219	30.8	66	9.2	35	4.9
महाविद्यालय में छात्राओं की सुरक्षा का स्तर कैसा है.	167	23.4	259	36.4	230	32.3	39	5.4	16	2.2
महाविद्यालय में साफ सफाई का स्तर कैसा है.	154	21.6	283	39.8	204	28.6	45	6.3	25	3.5
महाविद्यालय में फीस जमा करने / परीक्षा फॉर्म भरने / छात्रवृत्ति आवेदन जैसे कार्यों में के ऑफिस का सहयोग कैसा रहता है.	173	24.3	265	37.2	204	28.6	45	7	24	3.3



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Parent Feedback Session: 2020-21

Response Analysis

Total Response: 422

Class of Student of Parents

first Year	Second Year	Third Year
2	33	67
0	44	74
6	68	81

	Please tick one
MA (English)	11
MA (History)	3
MA (Sociology)	33
MA (Economics)	5
MSc (Maths)	13
M Com	18
PGDCA	6



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Response Analysis

	Poor		Fair		Satisfactory		Very good		Excellent	
	No	%	No	%	No	%	No	%	No	%
महाविद्यालय में अध्ययन अध्यापन का वातावरण(teaching environment)	39	9.2	65	15.4	101	23.9	178	42.1	39	9.2
पाल्य की प्रगति का स्तर / Level of improvement of your ward	26	6.1	99	23.4	106	25.1	154	36.4	37	8.7
शैक्षणोत्तर गतिविधियों जैसे कला संस्कृति के कार्यक्रम आयोजित होते रहते हैं. / Extracurricular activity	24	5.7	70	16.5	90	21.3	173	40.9	65	15.4
शिक्षकों का व्यवहार / Behaviour of teachers	15	3.5	63	14.9	87	20.6	169	16.3	88	20.8
महा. के ग्रंथालय एवं खेल सुविधाएं Library and sports facility	24	5.6	72	17	86	20.3	169	16.3	71	16.8
महाविद्यालय में पीने के पानी / टॉयलेट सुविधाओं की स्थिति Water and toilet facility	46	10.9	77	18.24	104	24.6	140	37.9	55	13
महाविद्यालय से परीक्षा /प्रवेश / छात्रवृत्ति की सूचनाएं मिलने की स्थिति Timely information of admission/ exam/ scholarship etc.	22	5.2	69	16.3	90	21.3	178	4.1	63	14.9
रोजगार के कार्यक्रम आयोजित होते हैं. Employment courses	46	10.9	78	18.4	103	24.4	160	37.9	35	8.2
आपके पाल्य को कोई समस्या होने पर समाधान किया जाता है. Problem solving in college	35	8.2	86	20.3	101	23.9	159	37.6	41	9.7
महाविद्यालय में पढ़ने से नैतिक मूल्य अच्छे हो रहे हैं.Moral values improving	24	5.6	72	17	109	25.8	169	16.3	48	11.3
महाविद्यालय के स्तर के बारे में आपका मूल्यांकन Analysis of college	24	5.6	67	15.8	102	24.1	175	41.4	54	12.7



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ALUMNI (पूर्व छात्र)2020-21 FEEDBACK

Feedback from Alumni was collected and analyzed by Feedback committee. Suggested highest response is marked in red color.

	पूर्ण सहमत Strongly agree		सहमत agree		कह नहीं सकते Not sure		असहमत Disagree		पूर्ण असहमत Strongly disagree	
	No	Percent	No	Percent	No	Percent	No	Percent	No	Percent
मैं डॉ खूबचंद बघेल शासकीय महाविद्यालय भिलाई-3 का विद्यार्थी होने पर गर्व अनुभव करता हूँ। / Proud to be the student of Dr Khoob Chand Baghel PG College Bhilai-3.	17	68	8	32	0	0	0	0	0	0
महाविद्यालय में प्राप्त प्रशिक्षण मेरे कैरियर निर्माण में उपयोगी है। / The learning in the College is useful in my career. *	17	68	8	32	0	0	0	0	0	0
विगत वर्षों में महाविद्यालय में हुए विकास प्रशंसनीय है। / The developments in the college in recent years are appreciative. *	17	68	8	32	0	0	0	0	0	0
महाविद्यालय की गतिविधियों में आवश्यकता पड़ने पर भूतपूर्व विद्यार्थियों को भी शामिल किया जाता है। / College is involving alumni in its activities required .	6	24	11	44	7	28	1	4	0	0
महाविद्यालय के अकादमिक स्तर को सुदृढ़ करने में भूतपूर्व विद्यार्थियों की अहम भूमिका है और भूतपूर्व विद्यार्थी भूमिका निभा सकते हैं. / The alumni have a role to play in academically strengthening the college further.	18	72	6	24	1	0	0	0	0	0
प्रत्येक विभाग में विभागीय प्रशासन को भूतपूर्व छात्रों के संगठन को मजबूत करने तथा दक्ष बनाने में सकारात्मक आरंभिक प्रयास करना चाहिए। / The Department administration should take initiative to efficiently enroll and strengthen the alumni association. *	19	76	6	24	0	0	0	0	0	0
महाविद्यालय जाने पर आपकी समस्या पर ध्यान दिया जाता है. College is attentive to your problems.	16	64	9	36	0	0	0	0	0	0
आरंभ किए गए नये पाठ्यक्रम जैसे PGDCA या स्नातकोत्तर कक्षाएं वर्तमान समय की आवश्यकता के अनुरूप है। / The new courses like PGDCA or PG Classes introduced meet contemporary requirements.	20	80	5	25	0	0	0	0	0	0
प्रत्येक विभाग में भूतपूर्व छात्रों के संगठन का गठन एक सही कदम है। / Formation of Department wise alumni associations is a step in the right direction.	14	56	11	44	0	0	0	0	0	0
महाविद्यालय के वित्तीय संसाधनों को सुदृढ़ करने में भूतपूर्व विद्यार्थियों की अहम भूमिका निभा सकते हैं. / The alumni have a role to play in financially strengthening the college.	19	76	6	24	0	0	0	0	0	0



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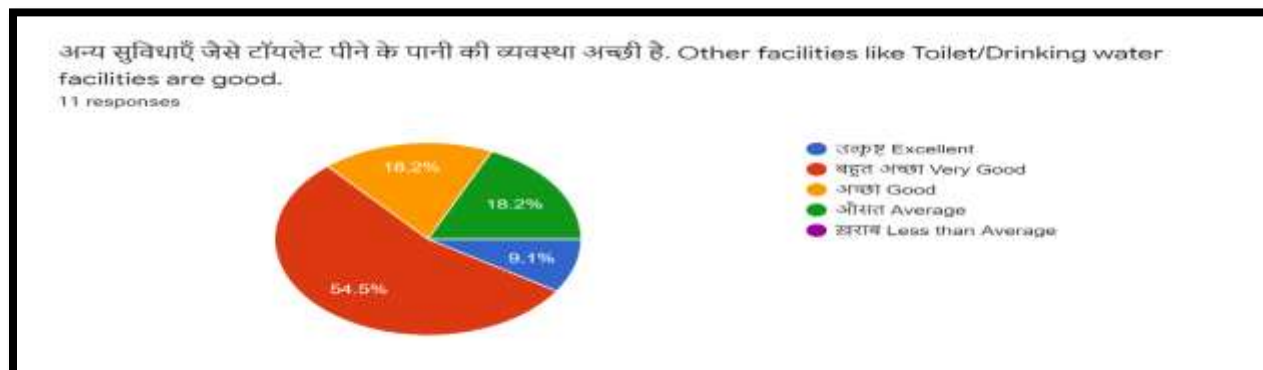
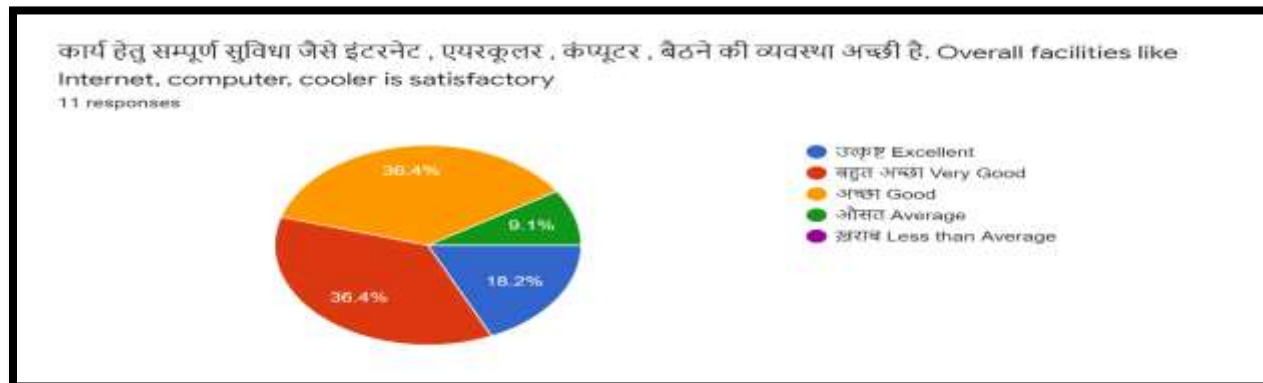
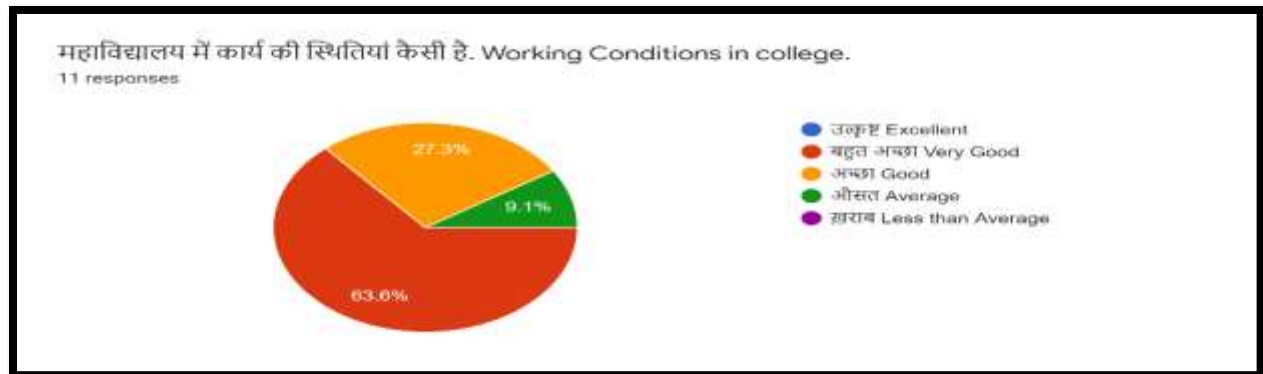
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Employee Feedback Session 2020-21

Employee feedback is obtained from employees. Feedback suggestions were asked on various aspects of college environment and facilities.





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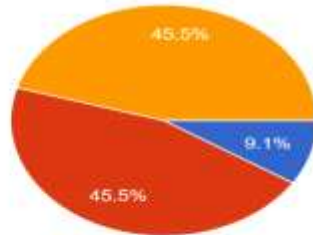
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महाविद्यालय के कार्यों में प्रशासन से अच्छा सहयोग मिलता है. Good cooperation is obtained from administration.

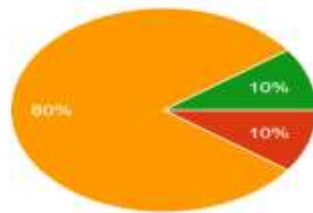
11 responses



- उत्कृष्ट Excellent
- बहुत अच्छा Very Good
- अच्छा Good
- औसत Average
- झरारा Less than Average

महाविद्यालय में अच्छे कार्य को सराहा जाता है. Good work is praised.

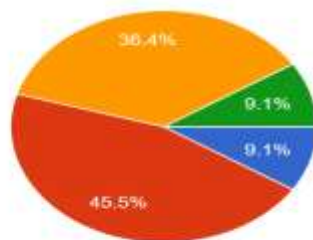
10 responses



- उत्कृष्ट Excellent
- बहुत अच्छा Very Good
- अच्छा Good
- औसत Average
- झरारा Less than Average

आवश्यकता पड़ने पर शासन के नियमानुसार सारे लाभ जैसे छुट्टियां मिलती हैं. All govt Benefit like leave is sanctioned when required.

11 responses



- उत्कृष्ट Excellent
- बहुत अच्छा Very Good
- अच्छा Good
- औसत Average
- झरारा Less than Average



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Employee Feedback

क	प्रश्न Question	उत्कृष्ट Excellent	बहुत अच्छी Very good	अच्छी Good	औसत Average	खराब Average
1	महाविद्यालय में कार्य की स्थितियां अच्छी हैं Working Conditions in college.	0	7	3	1	0
2	कार्य हेतु संपूर्ण सुविधा जैसे इन्टरनेट कम्प्यूटर कुलर , एसी , बैठने की व्यवस्था अच्छी है . Overall facilities like Internet, computer, cooler is satisfactory.	2	4	4	1	0
3	अन्य सुविधाएं जैसे टायलेट / पीने के पानी की अच्छी सुविधा है । Other facilities like Toilet/Drinking water facilities are good.	1	6	2	2	0
4	महाविद्यालय में प्रशासन से अच्छा सहयोग मिलता है. Good cooperation is obtained from administration.	1	5	5	0	0
5	महाविद्यालय में अच्छे कार्य को सराहा जाता है. Good work is praised.	0	1	8	1	0
6	आवश्यकता पड़ने पर शासन के नियमानुसार सारे लाभ जैसे अवकाश प्राप्त होते हैं. All govt Benefit like leave is sanctioned when required.	1	5	4	1	0



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All stakeholder feedback Summary and Action taken report.

SN	Stake Holder	Stake Holder Suggestion	Action taken
1	Student	More Classroom required	Total 14 classrooms have been constructed and 05 classroom has been sanctioned by State Govt. PWD has surveyed for site selection. Work will start soon.
		Office Staff is not working properly	Instruction notice has been issued.
		Repairing and maintenance of old building is required	Renovation work from RUSA fund is in completion stage.
		Website is slow	Website storage has been increased.
		Cleanliness of college and ground is required	Due to ongoing renovation work, cleaning of campus is affected. After competition of renovation cleanliness will improve. Sports ground has been restored which was damaged during election process conduction in college.
		Parking space should be increased	Student parking has been constructed with proper space.
		Field visits to industries should be increased.	From next session field visits to industry will be organized. It will also improve with new education policy implementation.
		Canteen Should be improved	New Canteen is being constructed with better facilities.
		Boundary wall should be constructed	College does not have budget facility for boundary wall. Requirement and Estimate from PWD has been forwarded to Higher Education Department for construction of boundary wall.
	Parent	Water and Toilet facility should improve	College has 04 water coolers in working condition with every floor coverage. Water coolers have been relocated for better reach.
		Career Courses should be conducted.	Value added course for SSC exam has been completed for session 2020-21. As per New education Policy career courses and soft skill courses will be increased.



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		Water facility in college Auditorium	Water facility can not be provided in auditorium due to lack of space and cleanliness. Water cooler from auditorium is at approximate 80 meters away.
		Scholarship problem	Scholarship is distributed by Govt. College only forward scholarship application. Any discrepancy in student application is dealt as instructed by state govt portal.
Alumni		Computer use should increase	From session 2020-21 teachers are habituated with ICT use. Online classes are conducted.
		Cleaning should improve	Due to renovation process ongoing. Cleanliness of college is suffered. Instruction for class four staff has been issued for cleaning.
		Competitive exam preparation should be done.	Value added course for SSC exam has been completed for session 2020-21. As per New education Policy career courses and soft skill courses will be increased.
		Parking and cleaning should improve	New students parking is constructed. New parking for staff is under progress.
Employee		Number of teachers should be increased	College setup is decided by Department of Higher Education. More Janbhagidari teachers will be appointed in new session.
		Library Should be more enriched with Internet and space.	After construction of new sanctioned 05 class rooms, College administration will work in direction of expansion of library.

(Dr. Amrita Kasturay)
Principal